

Founded in 2006, Applyworks was set up with rich background experience in end-to-end IT support services, datacenter management and operations.



We have worked with many SMEs within Singapore to setup, or upgrade, their IT infrastructure. We assess the business requirement with the management, before making any recommendation, taking into consideration aspects like:

- ✓ Budget
- ✓ Performance
- ✓ Functionality
- ✓ Reliability (Redundancy)
- ✓ Recovery
- ✓ Maintenance

Support

Our experience with providing support for end-user desktop PC and notebooks either remotely, or desk-side support, dates back more than a decade. In today's integrated office environment, computers are connected to share resources over the local area network, and even over the internet for web-hosted services. Emails are delivered over internet to your post office, before you finally receive them in your inbox. We recognize that supporting a computer user today goes beyond knowing the hardware and the software running on it. Our support philosophy is to provide a solution for the user. Our support staff looks for root cause and advise accordingly, providing alternatives where applicable.

Applyworks is committed to integrating IT into your processes in a way that adds value to your business

As an example, we helped an SME in Singapore build a virtual private network spanning from here to their offices in the region from Malaysia all the way to Shanghai and Beijing in China. We consolidated their computing needs through clever use of virtualization technology that also overcame their performance issue. What would have cost them in excess of \$200,000, we have managed to deliver for less than a fifth of this cost.

Applyworks' holistic approach to computing and continuous improvements to our software and processes, delivers a reliable system that we can respond to our customers' changing requirements speedily.

Yang Chor Sang

Managing Director | MECHEM CONSULTING SERVICES PTE LTD
Independent laboratory specializing in water, petroleum and food testings

The Windows Server Foundation, installed by Applyworks, enables us to afford data security while introducing VPN for remote data access and Remote Desktop to improve MYOB performance.

Cheng Yit Seng

Director | ROTEC SINGAPORE PTE LTD
Specialist in balancing of rotating equipments

Going underneath your office, our support extends to the network equipment and the physical cables and wireless infrastructure that keeps the whole office connected.



Going beyond the office, we support the servers that are doing all the heavy computing in your back-office. Our focus is on Windows-based servers. We

have an in-depth working relationship with Microsoft. We have good hands-on knowledge of servers from all the major vendors like HP, IBM and Dell. We also work with network vendors like Cisco and SonicWALL to ensure business continuity for your environment.

We've made investments in CRM solutions so that we are able to track our customer's issues closely and ensure timely resolution.



Solutions

New technologies are developed and pushed to market constantly. At Applyworks, we constantly keep pace with new technologies. More importantly, we learn how these technologies are applied in various scenarios to meet the needs of businesses worldwide. Through such application of technology, we help our customers be more effective with their IT investments.

In another example, we helped a Taiwanese company setup a cloud-based server to host their accounting program. We leveraged virtualization technology to provide remote desktop connection for all their users. Their users gained performance improvement without sacrificing familiarity with the software. The company did not have to maintain any server hardware on-site.

With Windows Small Business Server, not only do we gain stability and performance from our inventory system, we are also able to connect to our remote warehouse for real-time updates.

Christina Lim

Director | TRANS POINT LOGISTICS PTE LTD
A leading logistics company in the motor vehicle industry and valued customer of Applyworks

